

## FEATURES OF TTNET PBX

### **Call Forward**

Forward to another extension or to any phone number.

### **Call Monitoring**

View which extensions are currently in a call.

### **Call Recordings**

Record all or some calls or parts of the call.

### **Call Routing**

Send the call different directions or perform actions based on reading the caller id info or other call information.

### **Call Announced Transfer**

Transfer the active call to another internal or external call. Also known as a warm transfer.

### **Call Waiting**

A beep while on a call and to toggle between two different calls.

### **Caller ID**

Support for customization and supporting providers.

### **Conference**

Set up voice and video conference calls, is optionally secure with a PIN number, and can transfer current calls to a conference. Interactive conference control provides ability to see the list of callers in the conference and manage the volume, see who is talking, kick, mute, unmute, deaf, undeaf, profiles and controls.

# FEATURES OF TTNET PBX

## Conference Center

Unlimited conference rooms with moderator and participants, pin numbers, call recording, mute all, caller announce and more...

## Contacts

Manage your contacts. Import contacts from Outlook CSV files. Export contacts to your cell phone with QR Codes. It is also possible to add additional features like time cards and invoices that can be related to the contacts.

## Dialplan Manager

The dialplan is used to setup call destinations based on conditions and context. You can use the dialplan to send calls to gateways, auto attendants, external numbers, to scripts, or any destination.

## Direct Inward System Access (DISA)

Gives ability to call into the system, put in a pin code, and then call back outbound.

## Device Provisioning

From Advanced > Default Settings you can enable provisioning for devices. Contacts used as Directory for the phones, vendor list and functions can be enabled or disabled. Support for memory, expansion (side cars), and programmable keys. Configure SIP endpoints for Yealink, Polycom, Cisco, Aastra and several other brands.

## Do Not Disturb (DND)

Direct calls to voicemail by default however there is an option when using do not disturb to send the call to an alternative destination

## FEATURES OF TTNET PBX

### Extensions

Create extensions for phones to register to and an option to receive emails on missed calls.

### Extension Summary

Summary of extension activity per domain such as missed calls, answered calls, no answer, inbound duration, outbound duration, number of outbound calls, number of inbound calls and Average length of Conversation (ALOC). The summarized information can be downloaded as a CSV file.

### Fax Server

A virtual fax machine that can send and receive faxes with advanced features.

### Hot Desking

A way to login to another phone device and temporarily or permanently become another extension. This is sometimes known as 'hoteling' and 'extension mobility'

### Inbound and Outbound Call Routing

Routes used to receive or send calls in or out of the PBX

### IVR Menus (Auto Attendant)

Create a structured interactive voice prompt for callers to use. Uses IVR and delivered from Database on Demand. Cached to memcache with IVR Menu Options all editable at once. Also works with Text to Speech.

### Music on Hold

Allows multiple categories of music on hold that can be set globally or per domain. Can inject additional audio on intervals such as 'Your call is very important to us please stand by'.

## FEATURES OF TTNET PBX

### Multi-Tenant

Domain based multi-tenant using subdomains such as red.ttnetltd.com, green.ttnetltd.com.

### Operator Panel

A virtual panel that agents can drag and drop transfer calls. Adjust call state from available, on break, do not disturb and logged out.

### Paging

Page another extension with or without password

### Parking

Send a call to an unused “park” extension. The caller listens to music on hold until another extension connects to the call.

### Phrases

Using xml handler and xml from file system you can string together multiple voice files.

### Recordings

Create and manage personalized recordings.

### Ring Groups

Make one extension ring several extensions and an option to receive emails on missed calls.

### Time Conditions

A extension that can be timed to route calls based on domain select, global option, move to other domains, and holiday presets.

## FEATURES OF TTNET PBX

### DIDs

- Handle incoming calls with various options
- DID purchase/release option
- Options to configure setup, monthly fees for DID
- DID allocation option for admin/reseller
- Multiple types of routing types
- DID Billing

### Reports

- Call detail reports
- Summary reports (display usage of prefix, ACD, MCD, profit, Billable seconds)
- Trunk stats
- Live call report
- Payment report
- Export to csv

### Configuration / Settings

- Settings
- Global parameters to manage system
- Default country, base currency, time zone etc
- Payment gateway configuration
- Calling card parameters
- Invoice configuration
- One time tax configuration
- Email template

# FEATURES OF TTNET PBX

## Calling Cards

- Manage calling cards easily with card number & pin
- Bulk calling card generation
- Export calling cards in CSV
- Configure your own calling card access numbers
- Pinless authentication
- Call Detail report
- Configurable introduction prompt
- Various options to enable/disable playback options

## Invoices/Billing

- Invoice & Receipt management
- Personalize invoicing information for reseller
- Can configure his own company name & address which will be included in invoice pdf
- One time Tax Configuration
- Includes CDR charges, Subscription fees, DID charges and other type of post charges or package charges.
- Configurable invoice date for each customer
- Send email upon invoice generation

## Rate groups / Tariff

- Manage rates with ease
- Configure own rate group and assign to customers / resellers (For admin and resellers only)
- Allocate free packages
- Carrier/trunk selection for outbound call routing for LCR



Connecting People

Thanks For Reading.....

Company Emails

✉ [services@ttnet.cm](mailto:services@ttnet.cm)

Company Socials

Facebook: [TTNet Ltd](#)    Spotify: [ttnet.ltd](#)  
YouTube: [ttnetltd](#)    Instagram: [ttnetltd](#)    X: [ttnetltd](#)    LinkedIn: [TTNET LTD](#)

🌐 [www.ttnet.cm](http://www.ttnet.cm)    🌐 [ttnetltd.com](http://ttnetltd.com)

Company Telephone Numbers

☎ +237 674 021 621    orange™ +237 691 088 615    MTN +237 674 021 621

📍 **Address:** P.O Box: 119 Buea | Bwitingi, Buea, SWR, Cameroon